

## NOTICE TO ALL WATER CUSTOMERS



July 13, 2011

Effective immediately, Upper Trinity is implementing Stage 1 – Water Wise of its Drought Contingency Plan.

All wholesale Customer entities are requested to initiate Stage 1 of their respective drought contingency plans.

- Please request voluntary reductions in water use by the public and by your retail customers.
- Please increase public information on ways to reduce water use.
- Remain alert for leaks within the retail distribution system and attempt to repair in a timely manner to minimize water loss.

Under Stage 1, the goal for water use reduction is one percent (1%). The more important goal is to raise public awareness of the ongoing drought and the potential for water emergency problems.

This media has been reporting the widespread drought that is affecting the entire State of Texas. Locally, the high temperatures and increased water demands are putting stress on Upper Trinity's regional water treatment and transmission facilities, and the local retail water systems. Yesterday, July 12<sup>th</sup>, the pipeline that delivers water from Jim Chapman Lake to the Tom Harpool Water Treatment Plant was taken out of service for repairs (for a major leak). Upper Trinity has switched to its local, back-up raw water storage lake, pending the pipeline being returned to service.

All retail customers should be encouraged to reduce their water usage. Here are a few tips how:

- Water lawn deeply, but less frequently and early in the morning.
- Install water saving shower heads and take shorter showers.
- Check for and repair toilet leaks and dripping faucets.

For more information, call Jason Pierce, Manager of Contract Services, at 972-219-1228